



REPLIES TO PRE BID QUERIES
TENDER DOCUMENT NO. IGL/ET2/CP/CM18841
HIRING OF VEHICLES ON AS AND WHEN REQUIRED BASIS FOR A PERIOD OF 03 YEARS

Sl.No.	Section	Bidders Queries	IGL Response
1	General	We understand that the tender covers operations at a Pan-India level, whereas the tender document mentions the existing GA (Geographical Area) only and corresponding SOR rates. In this regard, we would like to highlight that the operating costs and market rates vary significantly from one city to another. For example, the prevailing rates and operational costs in Bangalore may differ considerably from those in Delhi or other cities due to variations in fuel prices, driver wages, local taxes, parking charges, permits, maintenance costs, and other city-specific expenses. Therefore, we kindly request you to clarify whether city-wise/GA-wise SOR rates will be considered for different locations, as applying a single common SOR rate across all GAs/PAN India may not be practically feasible due to the significant variation in operating costs from one location to another. We request you to kindly provide clarification on the above point so that we can accurately assess the commercial implications and submit our bid accordingly.	As per SOR the bidder is required to quote one rate for any city other than Delhi/NCR. It is to mention that as per previous records such requirement are generally limited to 20% of the total contract value.
2	General	Casual Hiring Outside the Home State: Kindly clarify whether the casual hiring rates quoted in the tender shall be applicable for deployment of vehicles across all States in India. Further, in case vehicles are required to be deployed in any State other than the bidder's home State or registered garage location, kindly clarify the following: - Whether the same quoted rates shall be applicable for outstation deployment. - Whether the successful bidder is required to establish a garage or local support facility in such State. - If no local garage is available, what arrangements are expected from the bidder for vehicle maintenance, breakdown assistance, replacement vehicles, and operational support. - Whether any additional charges, such as interstate permits, taxes, driver boarding/lodging, or logistics, shall be reimbursed separately or shall be deemed included in the quoted rates.	- It is clarified that separate per km quote has been sought for outstation deployment in SOR for every vehicle. - It is clarified that for As and When Tender bidder should have garage in Delhi/NCR only and IGL shall allow a maximum of 30 km in total (to and fro) or the actual distance from the garage to the pickup point and from the drop point back to the garage, whichever is lower, for garage-to-garage mileage. - It is clarified that in case of vehicle hiring in Other City, Bidder has to ensure the vehicle in good condition and compile the SOW and tender terms. - It is clarified that all parking and toll charges will be reimbursed separately against the submitted Toll/Parking slips on actual basis
3	General	Is There any limit for Garage to Garage Kms and Time will be taken from Garage or Pickup point(query during Pre-bid meeting)	It is clarified that IGL shall allow a maximum of 30 km in total (to and fro) or the actual distance from the garage to the pickup point and from the drop point back to the garage , whichever is lower, for garage-to-garage mileage. However, the duty timing shall be considered only from the pickup point to the drop point.
4	IFB clause no. 5		Tender no. IGL/ET2/CP/CM18337 may be read as: IGL/ET2/CP/CM18841